

# Our Lady of Hope Health Center

### Three Levels of Specialized Health Care

13700 North Gayton Road • Richmond, Virginia 23233 • ourladyofhope.com • 804-360-1960



# Introducing TSOLife

# Technology designed to enrich the lives of our residents!

We are committed to enhancing our residents' quality of life, which is why we are thrilled to partner with TSOLife to leverage the power of technology to deliver purpose-driven programming and individualized experiences to our residents.

TSOLife

We begin with one-on-one interviews where we gain a deeper understanding of each resident so we can tailor their experience at Our Lady of Hope. Information is collected in a digital profile and used to connect residents to what is meaningful to them – including favorite activities, residents with similar interests, and even reminders when their favorite sports team plays!

From personal preferences to hobbies and activities, each person's interests are unique. We get to know each person on an individual level and use these insights to create a fulfilling life at Our Lady of Hope.

To learn more about our new partnership with TSOLife, please visit ourladyofhope.com/tsolife or call us today!



(the son of resident Ann Cortese) for winning first

place with his 1957 Chevy Bel Air Convertible!

Convertible.

# Safety Reimagined Continuing to protect our residents

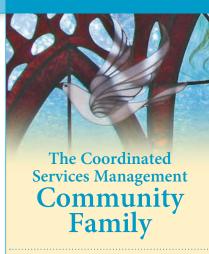
## Times change, but not our commitment to your loved ones.

Our first priority has always been – and will always remain – to protect the health and safety of our residents and staff. We are committed to keeping our community clean and safe, which is why we are continuously enhancing our sanitation protocols and life safety programs as improved technology and new information become available.

Here are a few of the protection features and infection control protocols, both new and old, that help us safeguard our residents' and team members' comprehensive well-being:

- New! Patented Bipolar Ionization Technology that safely cleans indoor air and reduces infectivity of certain viruses by more than 90% by creating and releasing ions into the airstream. These ions attach to particles (such as dust, dander, pollen, smoke, and even pathogens such as mold, viruses, and bacteria) and become larger, making them more easily filtered. The technology delivers indoor air that is free of ozone and other harmful byproducts, thereby lowering our carbon footprint while reducing airborne particulates, odors, and pathogens.
- Our Specialized Infection Control and Prevention Team continues to monitor and implement all guidance and recommendations from local, state, and national health agencies.
- Continued utilization of innovative electrostatic spray technology such as Clorox Total 360® to kill COVID-19 (on hard, nonporous surfaces), cold and flu viruses, norovirus, MRSA, and more than 40 additional pathogens.
- Implementation of additional touchless technology throughout the community, including entrances and restrooms.
- **Refined protocols** for storage and distribution of personal protective equipment ("PPE").





#### Our Lady of the Valley

Assisted Living, Intermediate & Skilled Nursing Center Roanoke, Virginia • 540-345-5111

#### St. Mary's Woods

Residential Living, Assisted Living Richmond, Virginia • 804/741-8624

#### Our Lady of Peace

Residential Living, Assisted Living, Nursing Center, Alzheimer's Center Charlottesville, Virginia • 434-973-1155

#### Our Lady of Perpetual Help

Extensive Assisted Living, Alzheimer's Center, Nursing Center Virginia Beach, Virginia • 757-495-4211

#### Potomac Place

Assisted Living, Enhanced Assisted Living, Alzheimer's and Dementia Center, Woodbridge, Virginia • 703-494-3817

#### Tall Oaks at Reston

Assisted Living, Alzheimer's Center Reston, Virginia • 703-834-9800

#### Marian Manor

Assisted Living, Intensive Assisted Living Virginia Beach, Virginia • 757-456-5018

#### Dunlop House

Assisted Living, Alzheimer's Center Colonial Heights, Virginia • 804-520-0050

#### Chesterbrook Residences

Assisted Living
Falls Church, Virginia • 703-531-0781

#### Mennowood

Independent Living, Assisted Living, Memory Care Newport News, Virginia • 757-249-0355

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Harrison Weippert presents his service project to Brant Huisman, Executive Director

## Eagle Scout Renews More than Gardens

When it came time for his next service project, Eagle Scout Harrison Weippert of the Heart of Virginia Troop 736 immediately thought of the residents at Our Lady of Hope. He worked diligently to transform our raised gardens, preparing them for future flowers and vegetables that will be planted and cared for by our residents.

Harrison not only brought renewed joy to the gardens for this spring and beyond, but he also renewed our confidence in the leadership and service of the next generation. We were so impressed witnessing his commitment to making the gardens a special place for residents, and we are so grateful to be the beneficiary of his service.

Many thanks to Harrison and the Heart of Virginia Troop 736 he represents!



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13700 North Gayton Road Richmond, Virginia 23233 Offering Assisted Living, Memory Care, Nursing Care, Rehabilitation



