

Our Lady of Hope Health Center

Three Levels of Specialized Health Care

13700 North Gayton Road • Richmond, Virginia 23233 • ourladyofhope.com • 804-360-1960

Around the World

This spring, we celebrated being vaccinated with a trip “around the world!” Our world tour began in New Orleans for Mardi Gras, where residents voted on the best float in our car parade and ate etouffee, king cakes, bananas foster, and beignets and chicory. And of course, no Mardi Gras trip would be complete without a pub crawl! Our next stop was Ireland, where residents enjoyed hunting leprechauns and looking for a pot of gold under

the rainbow. In April,

we visited “Easter Island”

(in Chile) and decorated Easter eggs! We arrived in Mexico just in time for Cinco de Mayo!

Highlights of our stop in Mexico included Taco Tuesday and Margarita Monday!



Joan Quinn celebrates Mardi Gras in New Orleans.



Ann Marek hunts leprechauns in Ireland.



Tommy Moore celebrates Cinco de Mayo in Mexico.



Mary Washbourne enjoys our trip to Easter Island.

Introducing TSOLife

*Technology designed
to enrich the lives of our residents!*

We are committed to enhancing our residents' quality of life, which is why we are thrilled to partner with TSOLife to leverage the power of technology to deliver purpose-driven programming and individualized experiences to our residents.

We begin with one-on-one interviews where we gain a deeper understanding of each resident so we can tailor their experience at Our Lady of Hope. Information is collected in a digital profile and used to connect residents to what is meaningful to them – including favorite activities, residents with similar interests, and even reminders when their favorite sports team plays!

From personal preferences to hobbies and activities, each person's interests are unique. We get to know each person on an individual level and use these insights to create a fulfilling life at Our Lady of Hope.

To learn more about our new partnership with TSOLife, please visit ourladyofhope.com/tsolife or call us today!



*Residents Phyliss Richards
(far left) and Marge Hoppe
(near left) enjoy
Mother's Day
celebrations.*



*Resident Ann
Cortese with her
son Joe and family
pictured with his
first-place 1957
Chevy Bel Air
Convertible.*

Celebrating Mothers & Fathers

At Our Lady of Hope, we seize every opportunity to celebrate our residents and their families. Mother's Day and Father's Day are no exception!

This Mother's Day, our women enjoyed "Mimosas and Muffins" as well as an elegant tea party. For Father's Day, we brought hot rods and hot dogs to Our Lady of Hope with our classic car show arranged by the River City Cruizers. Residents, family members, and Hope team members enjoyed a special appearance by Mr. Christmas (Frank Hudak) and his well-known Christmas vehicle. Special shout-out to Joe Cortese (the son of resident Ann Cortese) for winning first place with his 1957 Chevy Bel Air Convertible!

*Mr. Christmas
with resident
Bob Norfleet.*



Safety Reimagined

Continuing to protect our residents

Times change, but not our commitment to your loved ones.

Our first priority has always been – and will always remain – to protect the health and safety of our residents and staff. We are committed to keeping our community clean and safe, which is why we are continuously enhancing our sanitation protocols and life safety programs as improved technology and new information become available.

Here are a few of the protection features and infection control protocols, both new and old, that help us safeguard our residents' and team members' comprehensive well-being:

- **New! Patented Bipolar Ionization Technology** that safely cleans indoor air and reduces infectivity of certain viruses by more than 90% by creating and releasing ions into the airstream. These ions attach to particles (such as dust, dander, pollen, smoke, and even pathogens such as mold, viruses, and bacteria) and become larger, making them more easily filtered. The technology delivers indoor air that is free of ozone and other harmful byproducts, thereby lowering our carbon footprint while reducing airborne particulates, odors, and pathogens.
- **Our Specialized Infection Control and Prevention Team** continues to monitor and implement all guidance and recommendations from local, state, and national health agencies.
- **Continued utilization of innovative electrostatic spray technology** such as Clorox Total 360® to kill COVID-19 (on hard, nonporous surfaces), cold and flu viruses, norovirus, MRSA, and more than 40 additional pathogens.
- **Implementation of additional touchless technology** throughout the community, including entrances and restrooms.
- **Refined protocols** for storage and distribution of personal protective equipment (“PPE”).
- **Continued screenings for all staff and visitors** entering the community (temperature taken, travel and symptom questions, etc.).
- **Our Physical/Life Safety Programs and Systems** remain a critical component of our commitment to comprehensive safety, including but not limited to fire suppression and sprinkler systems, a full-building generator, security cameras and secure entrances/exits, and pull cords in every resident apartment.



The Coordinated Services Management Community Family

Our Lady of the Valley

*Assisted Living,
Intermediate & Skilled Nursing Center*
Roanoke, Virginia • 540-345-5111

St. Mary's Woods

Residential Living, Assisted Living
Richmond, Virginia • 804/741-8624

Our Lady of Peace

*Residential Living, Assisted Living,
Nursing Center, Alzheimer's Center*
Charlottesville, Virginia • 434-973-1155

Our Lady of Perpetual Help

*Extensive Assisted Living,
Alzheimer's Center, Nursing Center*
Virginia Beach, Virginia • 757-495-4211

Potomac Place

*Assisted Living,
Enhanced Assisted Living,
Alzheimer's and Dementia Center,*
Woodbridge, Virginia • 703-494-3817

Tall Oaks at Reston

Assisted Living, Alzheimer's Center
Reston, Virginia • 703-834-9800

Marian Manor

Assisted Living, Intensive Assisted Living
Virginia Beach, Virginia • 757-456-5018

Dunlop House

Assisted Living, Alzheimer's Center
Colonial Heights, Virginia • 804-520-0050

Chesterbrook Residences

Assisted Living
Falls Church, Virginia • 703-531-0781

Mennowood

*Independent Living, Assisted Living,
Memory Care*
Newport News, Virginia • 757-249-0355





Eagle Scout Renews More than Gardens

When it came time for his next service project, Eagle Scout Harrison Weippert of the Heart of Virginia Troop 736 immediately thought of the residents at Our Lady of Hope. He worked diligently to transform our raised gardens, preparing them for future flowers and vegetables that will be planted and cared for by our residents.

Harrison not only brought renewed joy to the gardens for this spring and beyond, but he also renewed our confidence in the leadership and service of the next generation. We were so impressed witnessing his commitment to making the gardens a special place for residents, and we are so grateful to be the beneficiary of his service.

*Many thanks to Harrison
and the Heart of Virginia Troop 736 he represents!*

*Harrison Weippert presents his service project
to Brant Huisman, Executive Director*



Our Lady of Hope is nonprofit, nondenominational, and is sponsored by the Catholic Diocese of Richmond.
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HEALTH CENTER

13700 North Gayton Road
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*Offering Assisted Living, Memory Care,
Nursing Care, Rehabilitation*

